



Questions to Ask Solar Installers

**Do you know the right questions to ask a solar installer?
Here are some recommendations:**

- Is the company NABCEP certified and are they a TVA Certified Installer on the Green Connect Quality Contract Network?
- How much experience does the company have?
- How will solar production vary based on the season?
- How long will the installation process take?
- What type of warranty does the company provide on their panels and on the inverter? What does the warranty cover?
- Are there any maintenance or repair services offered or required with the purchase? If so, what are the associated costs?
- Is my roof suitable for a solar installation? Can the solar installation cause any damage to my roof? If so, does your company take responsibility for any repairs?
- What training is offered to operate and monitor the solar panels? How can I monitor the solar generation of my panels?
- Is there an owner's manual provided for ongoing operation?
- What tax credits, rebates, or other incentives will the solar installation qualify for?